



June 18, 2018

The Honorable Mike Bishop  
8<sup>th</sup> Congressional District, Michigan  
428 Cannon House Office Building  
Washington, DC 20515

Dear Congressman Bishop,

On behalf of the 1.3 million members of AMAC, the Association of Mature American Citizens, I am writing in support of H.R. 6084, the *Improving Social Security's Service to Victims of Identity Theft Act*. This important piece of legislation will make it easier for seniors to track the status of their identity theft claims at the Social Security Administration (SSA). By establishing a single point of contact for an identity theft case, H.R. 6084 is a smart, senior-focused solution to a growing problem.

Every year, millions of Americans, and particularly seniors, fall victim to identity theft. While being victimized is bad enough, the process of restoring financial security and recovering peace of mind can be a long, arduous, and convoluted process. For seniors, these problems are particularly acute as they primarily work with SSA—one of the nation's largest federal bureaucracies—to restore their financial security.

H.R. 6084 seeks to improve customer service to identity theft victims in a way that is both smart and practical. Under this proposal, when an identity theft victim requests a new Social Security number, they will be assigned a single point of contact at SSA to manage their case until it is resolved. For seniors, this will prove invaluable as they will no longer have to navigate SSA's massive federal structure to resolve their identity theft case. Seniors can have a singular, reliable, and approachable case manager who can answer their questions, monitor the status of their claim, and help seniors in need of assistance.

As an organization committed to representing mature Americans and seniors, AMAC is dedicated to ensuring senior citizens' interests are protected. We applaud Congressman Bishop for his practical and timely solution to help identity theft victims in their most vulnerable time. AMAC is pleased to offer our organization's full support to the *Improving Social Security's Service to Victims of Identity Theft Act*.

Sincerely,

Dan Weber  
President and Founder of AMAC